



## Senior User

*(Role Name)*

**Role Description**

*A senior representative of whoever will be the prime user or beneficiary of the project's end-deliverable (there will often need to be more than one person in this role)*

**Direction From**

*Project Sponsor  
Other Senior  
Management*

**Direction To**

*Project Manager  
All affected user departments*

**Prime Responsibilities:**

- *Ensure that the all areas are aware of the changes being planned*
- *Ensure that the communication is established and maintained*
- *Ensure that agreement is sought and obtained where appropriate*

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